

EXOTIC ASIAN HOLIDAYS (PVT) LTD

Privacy and cookie policies

Privacy policy

We (Exotic Asian Holidays (Pvt) Ltd.) are committed to protecting and respecting your privacy.

This policy (together with our terms & conditions of use and any other documents referred to in it) sets out the basis on which any personal data we collect from you or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data, and how we'll treat it.

For the purpose of the Data Protection Act 1998 (the Act), the data controller is Exotic Asian Holidays (Pvt) Ltd.

Information we may collect from you

We may collect and process the following data about you:

☑ Information that you provide by filling in forms on our website ("our site"). This includes information provided at the time of subscribing to our service, posting material or requesting further services. We may also ask you for information when you report a problem with our site

☑ if you contact us, we may keep a record of that correspondence

☑ Details of transactions you carry out through our site and of the fulfillment of your orders

☑ Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

IP addresses and cookies

We may collect information about your computer including, where available, your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is aggregate data about our users' browsing actions and patterns, and doesn't identify any individual.

For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that's transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us:

To estimate our audience size and usage pattern

☑ To store information about your preferences, and so allow us to customize our site according to your individual interests

☑ To speed up your searches

☑ To recognise you when you return to our site.

The table below explains the types of cookies we use and why.

Cookie type	Purpose
Performance cookies; Google Analytics	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.
Functionality cookies	These cookies are used to remember choices visitors have made including for example, remembering that a visitor has previously entered information in an online form.

By using the site you are agreeing to the use of cookies as described.

You can refuse to accept cookies by activating the setting on your browser which allows you to do this. However, if you select this setting you may be unable to access certain parts of our site. Unless you've adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Union (EU). It will be processed by our staff operating outside the EU who work for us. Such

staff may be engaged in, among other things, the fulfillment of your order, the processing of your payment details and the provision of services. By submitting your personal data, you agree to this transfer, storing or processing. We'll take all reasonable steps to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet isn't completely secure. Although we'll

do our best to protect your personal data, we can't guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we've received your information, we'll use our reasonable endeavours to try to prevent unauthorised access.

Uses made of the information

We may use information held about you in the following ways:

To provide you with information, products or services that you request from us or which we feel may interest you, where you've consented to be contacted for such purposes

To carry out our obligations arising from any contracts entered into between you and us

If you're an existing customer, we'll only contact you by electronic means (email or SMS) with information about goods and services similar to those which were the subject of a previous sale to you.

If you're a new customer, and where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you've consented to this.

If you don't want us to use your data in this way, or to pass your details on to third parties for marketing purposes, please tick the relevant box situated on the form on which we collect your data.

Disclosure of your information

We may disclose your personal information to third parties:

As explicitly or implicitly instructed by you, for example when forwarding information or brochure requests to any hotels.

If Exotic Asian Holidays or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.

If we're under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms and conditions of use and other agreements; or to protect the rights, property, or safety of Exotic Asian Holidays, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. We'll inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at 4/37, School Lane, Borelasgamuwa Sri Lanka. Please mark

your correspondence for the attention of the Data Controller.

Our site may, from time to time, contain links to and from the websites of our Members, partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we don't accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Access to information

The Act gives you the right to access personal information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by email.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to The Director, Exotic Asian Holidays (Pvt) Ltd, 4/37, School Lane, Borelasgamuwa Sri Lanka.

Exotic Asian Holidays (Pvt) Ltd
info@exoticasianholidays.com